

DOCKET NO. 11157SSUS04C (NORT10-00349)

PATENT



Customer No. 33000

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of : K. Scott Ramey, et al.
Serial No. : 10/662,603
Filed : September 15, 2003
For : METHOD, APPARATUS, AND ARTICLE OF MANUFACTURE FOR WEB-BASED CONTROL OF A CALL SERVER
Group No.: 2661
Examiner: Not yet assigned

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

CERTIFICATE OF MAILING BY FIRST CLASS MAIL

Sir:

The undersigned hereby certifies that the following documents:

1. Information Disclosure Statement;
2. Three (3) references as cited in Information Disclosure Statement;
3. Form PTO/SB/08A; and
4. A postcard receipt;

relating to the above application, were deposited as "First Class Mail" with the United States Postal Service, addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on February 26, 2004.

Date: 2/26/04

Kathy Cedar

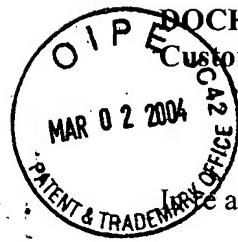
Mailer

Date: 2/26/2004

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Dear Sir:

INFORMATION DISCLOSURE STATEMENT

Pursuant to the duty of disclosure under 37 C.F.R. § 1.56, Applicant submits this statement. This submittal is made in accordance with 37 C.F.R. §§ 1.97 and 1.98 and § 609 of the Manual of Patent Examining Procedure. The patents, publications and other information herein are listed below and on the attached Form PTO/SB/08A. Copies of the listed references are submitted herewith.

U.S. PATENT NO.

INVENTOR

DATE

5,958,016

Chang et al.

September 28, 1999

Publications

Low C. et al.: "WebIN - An Architecture for Fast Deployment of In-Based Personal Services", Workshop Record, Intelligent Network, Freedom and Flexibility: Realising the Promise of Intelligent Network Services", 21 April 1996 (1996-04-21), pp. 1-12, XP002043670.

Sebastiano, Trigila, Vincenzo Bonafede: "Dolmen - Service Machine Development for an Open Long-Term Mobile and Fixed Network Environment (extends TINA Architecture)", Internet, 'Online!', 18 February 1999 (1999-02-18), XP002259833, retrieved from the Internet: <URL: <http://www.tinac.com>>.

Applicant hereby expressly reserves the right to swear behind the effective dates of any of the above Patents and to question the relevance and materiality of the Patents and Publications listed herein, in whole, in part, or in combination, subsequent to filing this Information Disclosure Statement.

Respectfully submitted,

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PTO/SB/08A (10-01)

Approved for use through 10/31/2002. OMB 0651-0031

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| Substitute for form 1449A/PTO | | | | Complete if Known | |
| INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(use as many sheets as necessary)</i> | | | | Application Number | 10/662,603 |
| | | | | Filing Date | September 15, 2003 |
| | | | | First Named Inventor | K. Scott Ramey |
| | | | | Art Unit | 2661 |
| | | | | Examiner Name | Not yet assigned |
| Sheet | 1 | of | 2 | Attorney Docket Number | 11157SSUS04C (NORT10-00349) |

U.S. PATENT DOCUMENTS

FOREIGN PATENT DOCUMENTS

| | | | |
|-----------------------|--|--------------------|--|
| Examiner Signature | | Date Considered | |
|-----------------------|--|--------------------|--|

*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Applicant's unique citation designation number (optional). ² See Kinds Codes of USPTO Patent Documents at www.uspto.gov or MPEP 901.04. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁶ Applicant is to place a check mark here if English language Translation is attached.

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| Substitute for form 1449B/PTO | | | | <i>Complete if Known</i> | |
| INFORMATION DISCLOSURE STATEMENT BY APPLICANT | | | | Application Number | 10/662,603 |
| | | | | Filing Date | September 15, 2003 |
| | | | | First Named Inventor | K. Scott Ramey |
| | | | | Group Art Unit | 2661 |
| | | | | Examiner Name | Not yet assigned |
| (use as many sheets as necessary) | | | | Attorney Docket Number | 1115SSUS04C (NORT10-00349) |
| Sheet | 2 | of | 2 | | |

OTHER PRIOR ART -- NON PATENT LITERATURE DOCUMENTS

**Examiner
Signature** _____ **Date
Considered** _____

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